OCT 03 2007

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ph 2165

Copperman et al.

Title:

EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR CUSTOMER

RELATIONSHIP MANAGEMENT (CRM) OR OTHER APPLICATIONS

Docket No.:

1546.015US1

January 14, 2002

Examiner:

Filed:

Neveen Abel-Jalil

Serial No.: 10/047,446

Due Date: October 1, 2007

Group Art Unit: 2165

MS Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

Return postcard.

- Amendment and Response (12 pgs.).
- Petition for Extension of Time (1 pg.).
- Authorization to charge Deposit Account 19-0743 in the amount of \$120.00 to cover the Extension of Time Fee.

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.

Customer Number 21186

Atty: Thomas F. Brennan

Reg. No. 35,075

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this ____ day of October, 2007.

SCHWEGMAN, LUNDBERG & WOESSNER, P.A.

(GENERAL)